

## Mission and values



### Mission:

Be a reliable, helpful and insightful financial assistant for customers and partners, thus promoting the development of each of them and the national economy on the whole.



### Vision:



Be effective to remain reliable;



Offer high-quality solutions at acceptable prices;



Guarantee convenience and high-quality expertise.



### Values:



Each day we seek to do more and become better. We know how to work in tough circumstances and overcome difficulties.



We know how to be flexible and find the best solutions in changing market conditions. We increase efficiency to remain reliable. We value the trust of our customers, partners and society. We foster long-term relationships with them as we understand the high extent of our responsibility. We want all our services and products to be advantageous, understandable and convenient, and all our interaction channels to guarantee quality.



We also seek to exemplify **sustainable development principles** for our customers and partners, guided by social and environmental responsibility principles, and based on best national and international corporate governance practices.